

SERVICE BULLETIN 2015-07

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To: All supported volunteer agencies

RE: Call signs for other agencies and new PEI sites

With virtually all of the supported volunteer groups (VFD, EMO, GSAR, Red Cross, Salvation Army) now operating on the TMR2 system this is a good opportunity to clarify the radio call signs to use when calling third parties using the liaison talkgroups on your radios.

Talkgroup name	Call Sign to use	Who you reach
MFR-W, N, E	EHS Dispatch	Ambulance dispatch facility in Burnside
AMT AIR	EHS Lifeflight	LifeFlight helicopter crew
AMT SIM	EHS Lifeflight	Lifeflight helicopter crew – simplex line of sight
RCMP-VOL	RCMP Dispatch	RCMP Provincial dispatch facility in Truro
SHUBIE	Shubie Radio	Shubie Radio operators

It is important to realize that you can (and should) contact these entities directly using your TMR2 radios, particularly if you have patient updates for EHS or situational awareness for RCMP or any others. The alternative of making these contacts through your fire dispatcher will also work, but it introduces another opportunity for information to be lost or details to be changed as it passes through another party.

The following are operational talkgroups to which you will generally be directed by a dispatcher or other authority.

Talkgroup name	Call Sign to use	Details
DNR-VFD1, 2, 3, 4	Responding DNR unit(s) call sign	Shared operational talkgroups between DNR and VFDs – assigned by Shubie Radio as required
HAZMAT	Responding unit(s) call sign	Shared by all HazMat (Special Hazards) teams in the province (not usually monitored between calls)
HFX IES1, 2, 3, 4	HRM IES	Integrated Emergency Services (HRM fire and police dispatch) (not usually monitored between calls)
PATCH 1, 2, 3	N/A	Assigned to a user by Shubie Radio to ‘patch’ the user to other users or to a phone line

We also want to advise that TMR2 sites in PEI are now coming online. Currently there are ten sites fully operational which Nova Scotia radios may affiliate with:

Site number	Site Name	Location
101	Souris	Eastern PEI
102	Summerville	West of Montague
103	Caledonia	North of Wood Islands
104	West St. Peter's	Northeastern PEI
106	Churchill	Central south coast
108	O'Leary	Western PEI
110	Tignish	Western tip of PEI
111	Belvedere	Charlottetown
112	Cavendish	central North Shore
113	Borden	Near Confederation Bridge
109	Alma	Western PEI
107	Mount Pleasant	North of Summerside
114	Richmond	Summerside
100	Elmira	Eastern tip of PEI
105	Stanhope	Central North Shore

These site numbers will show on your radio if you are affiliated with one of them when you do an RSSI check. All PEI sites are expected to be online by mid-July and will allow seamless roaming for Nova Scotia users on the North Shore and on Cape George on the mainland and users along the western shore of Cape Breton Island. Some radios will not affiliate with these PEI sites until the planned TMR2 Enhancements have been programmed into your radios. Bell has begun that process and hopes to wrap it up this summer.

A reminder that the training material that was presented when your TMR2 portable radios were delivered, is being updated and made available for download on the government website: <http://novascotia.ca/is/branch/psfc> Scroll down to the Communications Equipment Training line and find all the current training material there.

We continue to receive periodic system coverage reports from TMR2 users; many of these are reports of very much improved coverage where none existed previously, and some are of areas where no coverage improvement occurred with the move to TMR2. We anticipate making some improvements to the system coverage over time, but this will only occur in areas where we have a record of reports from the user community. If you have any questions or concerns or coverage improvement information or can report areas which do not offer satisfactory coverage, we need to hear from you – preferably via email: TMR2@novascotia.ca